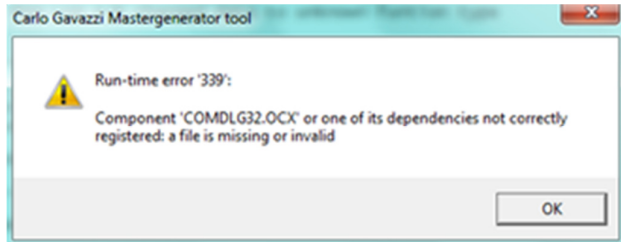


How to obtain the necessary file to run G3800 / CTRLZ Tool on Windows7 and Windows Vista

What to do if you get the error message:

Missing Comdlg32.ocx error while running an application in Windows 7?



Outdated or missing comdlg32.ocx runtime library is causing this error. Download the file to the Desktop and extract the comdlg32.ocx to your the Windows\System32 folder.

Note: If you already have a copy of comdlg32.ocx, backup the existing file to a different folder and delete it from System32 folder.

1. Download comdlg32.zip and save to Desktop
2. Unzip the file using WinZip or any other utility
3. Extract comdlg32.ocx to Windows\System32 folder
4. Type the following command from Start, Run dialog:

```
regsvr32 %Systemroot%\System32\comdlg32.ocx
```

Note: If you're using Windows Vista, you'll need to run the above command from an elevated Command Prompt. To open an elevated Command Prompt, click Start, click All Programs, click Accessories, right-click Command Prompt, and then click Run as administrator.

You should see the following message:

```
DllRegisterServer in C:\WINDOWS\System32\comdlg32.ocx succeeded.
```

Link for downloading COMDLG32.OCX:

<http://windowsxp.mvps.org/Utils/Comdlg32.zip>